



List of COVID-19 (Coronavirus) Related Resources

Updated 3/23/20

Provided by United Way of Palm Beach County

Dial 211

For access to information on various resources, please dial 211 or visit the 211 website at <https://211palmbeach.org/coronavirus>

National Resources

- Centers for Disease Control and Prevention: <https://www.cdc.gov/coronavirus/2019-ncov/index.html>
The CDC is providing interim guidance on the COVID-19 outbreak. It will be updated as additional information becomes available. The site includes situation updates, pertinent information you should know, and information for communities, schools, and businesses.
- Johns Hopkins CSSE Dashboard:
<https://gisanddata.maps.arcgis.com/apps/opsdashboard/index.html#/bda7594740fd40299423467b48e9ecf6> Johns Hopkins has a live dashboard showing how many confirmed cases and where, how many fatalities and where, and how many recovered cases and where.
- U.S. Equal Employment Opportunity Commission:
https://www.eeoc.gov/facts/pandemic_flu.html This technical assistance document provides information about Titles I and V of the Americans with Disabilities Act. It has general advice for employers about employment laws, effects of disaster on those laws, and pandemic planning.



State Resources

- Florida Department of Health:
 - The Florida Department of Health has established a dedicated Coronavirus (COVID19) call center (18667796121) for the public to call on Monday's through Friday's from 0800 hours to 1700 hours. In addition, the public can email COVID19@flhealth.gov for information. .
 - <http://www.floridahealth.gov/diseases-and-conditions/COVID-19/> This website contains good information on Florida specific numbers and links to many CDC pages.
- Florida Department of Education: <http://fldoe.org/em-response/> The Florida Department of Education (FDOE) is working closely with the Florida Department of Health (FDOH) and the Centers for Disease Control and Prevention (CDC) to monitor COVID-19 and is actively working to ensure that the most up-to-date CDC guidance is quickly and accurately disseminated.
- Florida Department of Economic Opportunity Short Term Compensation for Employers: <http://www.floridajobs.org/office-directory/division-of-workforce-services/reemployment-assistance-programs/short-time-compensation-program-for-employers> The Short Time Compensation program helps employers retain their workforce in times of temporary slowdown by encouraging work sharing as an alternative to layoff.
- Unemployment Resources:
<https://www.cnbc.com/2020/03/18/how-to-file-for-unemployment-due-to-coronavirus.html>
<https://www.stateofflorida.com/articles/florida-unemployment/>
http://floridajobs.org/docs/default-source/ra-dua-documentation/dua-faqs-3-17-20-updates.pdf?sfvrsn=805543b0_4
- DCF SNAP COVID-19 Website
www.myflfamilies.com/covid19/access
- DCF Child Care COVID-19 Website
www.myflfamilies.com/covid19/child-care



Local Resources

- Palm Beach County: <http://discover.pbcgov.org/pages/COVID19.aspx>
- Palm Tran:
 - Effective Monday 03.23.20 Palm Tran, for both its fixed route and paratransit operation, will be suspending fares.

Passengers on the fixed route service will be boarding from the rear door of the bus, as the front of the bus will be taped off prohibiting passengers from sitting in the front seats of the bus.

Also, beginning Tuesday 03.24.20, Palm Tran will begin running on a Saturday schedule.

Lastly, should a fixed route Bus Operator encounter a customer utilizing a scooter or wheelchair, the Operator will advise the customer that a Palm Tran Connection Bus Operator will be dispatched to pick them up and take them to the stop along the route they originally intended to travel to.

- **Veteran Resources:**
 - Veterans who are concerned they may have symptoms of Coronavirus (COVID-19) are encouraged to contact the VISN 8 Clinical Contact Center at 1-877-741-3400 (toll free). Clinical staff provide 24/7 virtual care and support, including nurse advice and triage. The service is available at no cost to veterans enrolled for care in the VA Sunshine Healthcare Network (VISN 8).
 - Florida Department of Veterans' Affairs is restricting visitor access to its State Veterans' Nursing Homes and Domiciliary until further notice, with the exception of essential visitors, such as family members of those residents undergoing end-of-life care.
 - The U.S. Department of Veterans Affairs (VA) has also temporarily restricted access to their nursing and community living center facilities to only essential visitors until further notice.



- **School District Updates:**

https://www.palmbeachschools.org/students_parents/health_services/coronavirus_disease_2019_covid_19

561-969-5840: Callers can speak to someone in English, Spanish, and Haitian Creole.

Meal sites:

https://palmbeachschools.org/students_parents/health_services/coronavirus_disease_2019_covid_19/school_food_service_information

- All Palm Beach County Library System locations will be closed starting Fri, Mar 20 until further notice. Please visit our informational page with updates and use of the virtual library: www.pbclibrary.org/coronavirus-virtual-library

One-Pagers, Handouts, Printouts

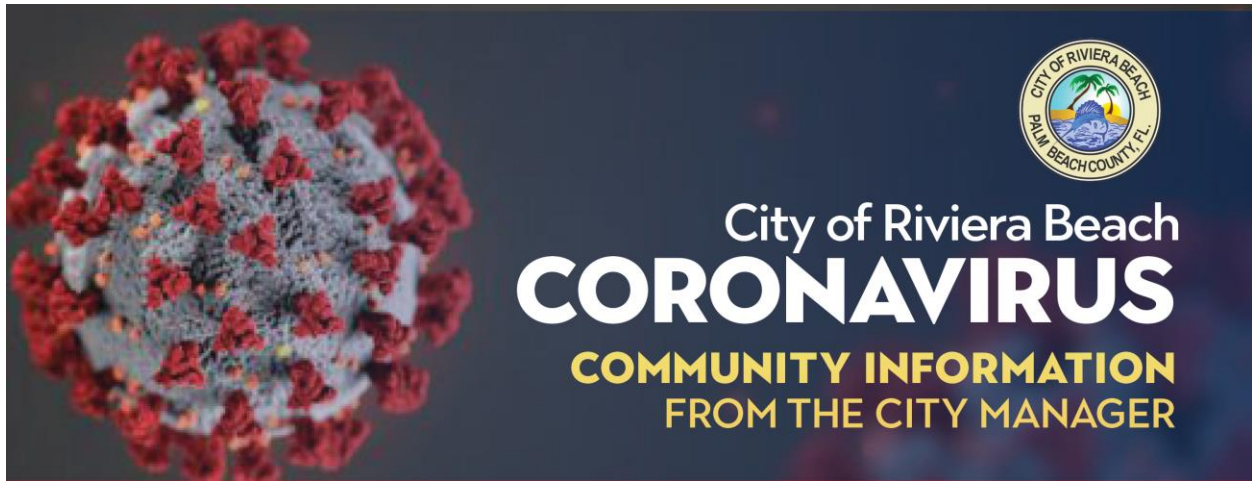
<http://www.floridahealth.gov/diseases-and-conditions/COVID-19/covid19-toolkit.html>

Preparedness Resources

- Everbridge: <http://go.everbridge.com/202023292749.html> This is a webinar with leading pandemic consultant Regina Phelps discussing the current COVID-19 outbreak. It provides ten tips businesses can do now when it comes to crisis management and planning.
- NPR: <https://www.npr.org/sections/goatsandsoda/2020/02/26/809650625/a-guide-how-to-prepare-your-home-for-coronavirus> This is a good article about home preparedness.
- PBC Division of Emergency Management Continuity of Operations Plan Template: <http://discover.pbcgov.org/publicsafety/dem/Publications/COOP%20Plan%20Template.docx>. (for agencies or businesses that want to create a plan)

Financial Resources

- <https://www.sun-sentinel.com/coronavirus/fl-bz-help-from-financial-services-companies-coronavirus-crisis-20200320-jgak57yktjdbhioq4lw335dlxa-story.html>
- AT&T is proud to support their customers by pledging, for the next 60 days, they will:
1.) Not terminate the service of any wireless, home phone or broadband residential or small business customer because of their inability to pay their bill due to disruptions caused by the coronavirus pandemic.



2.) Waive any late payment fees that any wireless, home phone or broadband residential or small business customer may incur because of economic hardship related to the coronavirus pandemic.

3.) Keep our public Wi-Fi hotspots open for any American who needs them.

- FPL is not conducting disconnects for 30 days.
- PNC Bank: PNC is prepared to offer assistance, as needed, to impacted customers through a range of measures. Should you, as a current customer of PNC, encounter hardship as a result of the coronavirus, please call us at [1-888-762-2265](tel:1-888-762-2265) (7 a.m. - 10 p.m. ET Monday - Friday; 8 a.m. - 5 p.m. ET Saturday & Sunday). We will continue to monitor the situation to determine potential extension or expansion of available assistance, and we will continue to communicate these decisions with you.
- The [Florida Small Business Emergency Bridge Loan Program](#) is now accepting applications from companies whose cash flows have been negatively impacted by the COVID-19 pandemic.

The program will be administered through the [Florida Department of Economic Opportunity](#) in partnership with the [Florida Small Business Development Center Network](#) and [Florida First Capital Finance Corporations](#).

Loans are interest-free for up to one year.

For additional information, including eligibility requirements and application forms, please use the following link: <https://floridadisasterloan.org/>

- SBA EIDL (Economic Injury Disaster Loan) Program is also available for both businesses and nonprofits: <https://disasterloan.sba.gov/ela/>

Fraud Alerts

- <https://static1.squarespace.com/static/5cd72aab3560c3334d86154f/t/5e5e940b114c342cf38279e9/1583256587268/SMP200224-1+Coronavirus+Scam+Alert.pdf>
- FL Attorney General's office has a price gouging hotline: 1-866-9-NOSCAM



Available Health Services

- Bethesda Hospital and Baptist Health South Florida: This healthcare provider is offering free virtual or telehealth visits.
<https://go.baptisthealthcareondemand.net/?bblinkid=209060104&bbemailid=19864573&bbejrid=1398636793>
- Foundcare Drive-Thru Testing no longer taking appointments.
DOH has advised the Foundcare, the drive-thru testing center, is advising them that they will not be taking anymore appointments for their center, they are booked several weeks out.

Local testing location: Please note that individuals must call FIRST, before coming to the location.

- Cleveland Clinic:

Address: SE Amerigo Ave, Stuart, FL 34995
Phone: (772) 287-5200
- These are NOT statewide testing facilities. Therefore, ALL locations all doing a triage when people call to see if they can come.
- Florida Blue is offering a free bilingual helpline to assist all Floridians with the stress and anxiety they may feel during the COVID-19 health crisis.

The toll-free helpline connects individuals with specially trained behavioral health counselors who can assist anyone experiencing feelings of stress, anxiety, trauma and grief due to the health crisis.

24-Hour Toll-Free Helpline
Free Bilingual Emotional Support
833-848-1762



Student Resources

- U-Haul offers free storage for up to 30 days for displaced students:
<https://www.wpbfc.com/article/u-haul-offering-30-days-of-free-storage-to-college-students-displaced-by-coronavirus/31463467#>
- Spectrum offers 60 days of free internet for K12 and college students:
<https://www.wkbw.com/news/national/coronavirus/spectrum-to-offer-free-broadband-and-wifi-to-students-without-it>

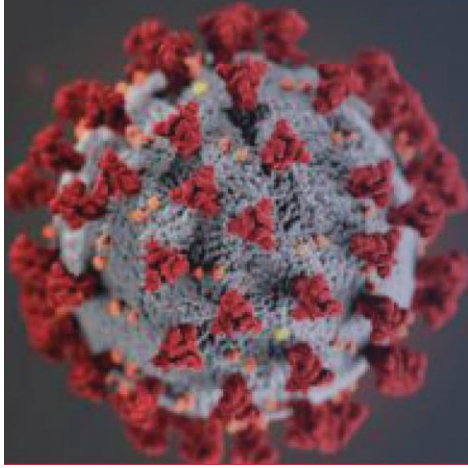
Tax Information

Effective today March 16, 2020 all VITA site locations have been closed due to the Coronavirus (COVID-19) until further notice. If anyone is looking for free tax preparation services, please tell them to call 211 for tax filing options or to try to do by themselves using the link <https://apps.irs.gov/app/freeFile/> with different free online tax software companies or directly to www.myfreetaxes.com

Grocery Resources

Publix offers online shopping and delivery:

[https://www.publix.com/?utm_source=exacttarget&utm_medium=email&utm_campaign=corona&utm_term=solo&utm_content=20200312%20Coronavirus Publix](https://www.publix.com/?utm_source=exacttarget&utm_medium=email&utm_campaign=corona&utm_term=solo&utm_content=20200312%20Coronavirus%20Publix)



City of Riviera Beach
CORONAVIRUS
COMMUNITY INFORMATION
FROM THE CITY MANAGER

LOCAL SENIOR
Shopping Hours

Publix.

Tues. & Wed.
7-8 am

Walmart 

Tues. first hour
of business

 **TARGET.**

Wed.
8 - 9 am

Winn-Dixie

Mon. - Fri.
8-9 am

COSTCO
WHOLESALE

Tues. & Thurs.
9 - 10 am

DOLLAR GENERAL

Daily, First Hour
of Business

**BIG
LOTS!**

Daily, First Hour
of Business

**WHOLE
FOODS**
MARKET

Daily
8 - 9 am

**THE
FRESH
MARKET**

Mon. - Fri.
8 - 9 am