



CITY OF RIVIERA BEACH UTILITY CUSTOMER SERVICE SURVEY

Service Address: _____
Street City State Zip - 4

Utility Account Number: _____

Dear Customer:

The City of Riviera Beach Customer Service Team is committed to providing excellent customer service. Your experience and feedback when calling our Customer Service Call Center (561) 845-4050 or visiting our full service location is extremely important in ensuring that the services provided by our Customer Service Representatives are rewarding. Please take a moment to complete the survey. Thank you for your contribution to our ongoing efforts to provide you with "Our best, nothing less" service.

CUSTOMER SERVICE SURVEY

Poor (1)	Fair (2)	Good (3)	Very Good (4)	Excellent (5)
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Prompt Service

Professional Greeting

Courteous Staff

Knowledgeable Staff

Overall Satisfaction

Comments: _____

Please submit completed survey to:

MAIL/IN PERSON
City of Riviera Beach
Finance Department
600 West Blue Heron Blvd.
Riviera Beach, FL 33404

EMAIL
finance@rivierabeach.org



CITY OF RIVIERA BEACH UTILITY SPECIAL DISTRICT WATER AND SEWER SERVICE CUSTOMER SERVICE SURVEY

Service Address or Utility Account Number: _____

Dear Customer:

The City of Riviera Beach Customer Service Team is committed to providing excellent customer service. Your experience and feedback when calling our Customer Service Call Center (561) 845-4050 or visiting our full service payment location is extremely important in ensuring that the services provided by our Customer Service Representatives are rewarding. Please take a moment to complete the enclosed survey. Thank you for your contribution to our ongoing efforts to provide you with "Our best, nothing less" service.

CUSTOMER SERVICE SURVEY

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