

Water Treatment and Safety

Is the water safe to drink?

Yes. In compliance with state and federal regulatory agencies, the City of Riviera Beach Water Treatment Plant routinely conducts extensive monitoring of our water's quality and routinely reports those monitoring results to the Palm Beach County Health Department.

Are there certain situations which could make the water unsafe?

When a water break occurs, or when there's a substantial drop in pressure, the water can be unsafe to drink. The Utility will typically notify customers with a boil water notice in this case.

How many times is the water tested and from how many locations?

The City conducts water quality monitoring for compliance purposes at intervals of 2 hours daily at the water treatment plant and 3 times monthly at 42 various sites throughout the city.

Who does the City report its drinking water standards to and is the City in compliance with all drinking water standards?

Various water quality data are routinely monitored and reported to the Palm Beach County Health Department. The City of Riviera Beach is currently in compliance with drinking water standards.

Why does the water have a color to it?

Color, in drinking water, can be caused by dissolved/suspended materials and organic substances derived from remnants of vegetation, similar to how tea has color.

Why does the water have an odor to it?

Odor of tap water can be traced to the chlorine residual, a low level of chlorine maintained in the water to guard against bacteria, viruses and parasites.

What causes a drop in water pressure?

A drop, in water pressure, is likely caused by increased demand during certain hours in the day when many customers are using water at the same time. It may also be caused by a water main break.

What does my water bill pay for?

It pays for the operating expenses, such as chemicals and personnel, needed in order to provide safe and clean drinking water. Additionally, water revenue allows the Utility to finance more expensive projects that would lead to significant improvements in reliability and water service quality.

Still need help?

We are here to help. Call the Water Treatment Plant at (561-845-4187).